

Oxford Carriage Door Ltd.

WARRANTY

Oxford Carriage Door Ltd. warrants that the quality of workmanship and materials used on their carriage doors will remain free of defects for a period of 1 year from the date of purchase, provided that all recommendations below have been followed and that the product is being used for its intended application. Any defects will be repaired or replaced at the discretion of Oxford Carriage Door Ltd.

RECOMMENDATIONS

1. The wood used on all our doors is high quality, kiln dried, Western Red Cedar, but the end user must realize that it is a natural product, and some minor cracks or checks may develop over time, but these are part of the natural characteristics of wood, and are to be expected.
2. Every door is shipped ready for stain. The entire face of the door is sanded with a random orbit sander and 100-grit or 120-grit sandpaper. Do not sand the wood with finer sandpaper before the first coat of stain, as this will “plug the pores” of the wood and reduce the ability of the stain to penetrate. Lightly sand between coats of stain.
3. The door must receive a protective finish within 48 hrs of delivery. Oxford Carriage Door Ltd. highly recommends the use of semi-transparent penetrating stain, or as an alternative, solid stain, as opposed to paint.
4. If the customer does opt for a painted finish, they must realize that primer offers no protection to the wood. Primer’s sole purpose is to help the paint to adhere. The door must receive a top coat of exterior grade paint before it is exposed to the elements.
5. The finish will be in accordance to the recommendations of the Western Red Cedar Lumber Association. These recommendations can be found on their web site at www.wrcla.org
6. The finish must be applied in accordance with the instructions provided by the stain manufacturer.
7. **All** exposed edges of wood must receive the full protective finish treatment, especially the end cuts. Failure to do this voids all warranty.
8. Oxford Carriage Door Ltd. does not recommend painting their doors, and will not offer any warranty to doors relating to the finish if they are painted.
9. The slab manufacturer warrants the steel insulated slabs.
10. The installer warrants the installation of the doors.
11. The manufacturer of the stain, and the person applying the stain, warrant the finish.